**From:** Teri Gallaway <[teri@scelc.org](mailto:teri@scelc.org)>   
**Sent:** Tuesday, November 15, 2022 1:08 PM  
**To:** Roll, Ann <[aroll@calstate.edu](mailto:aroll@calstate.edu)>  
**Cc:** Linda Wobbe <[linda@scelc.org](mailto:linda@scelc.org)>  
**Subject:** Courier vision

[Caution - External Sender]

Ann,

I’m writing to engage CSU in discussion about the future of courier services for academic library patrons and perhaps other library users in the state of California.  Since leaving Louisiana, where there is a State Library (LSTA) funded approach to courier services, I’ve been concerned that California collaborative collection building, shared print, and resource sharing between libraries is hampered by our current logistical limitations. Having a statewide courier in place opens up the possibility for many new opportunities to collaborate.  This is not a new or novel concept and many states have implemented cost-efficient and effective solutions for courier services.  What we have currently is piecemeal, excludes institutions with rich and diverse collections, and is perhaps more costly than necessary.

I’m proposing an examination of other existing statewide courier services with leadership from various systems or consortia.  My goal would be to create a report and plan that includes:

•             An environmental scan of other US statewide courier services, including review of public RFPs

•             Verification of sufficient stakeholder interest to proceed

•             A timeline, phased design, and cost estimate to fund an implementation to potentially include academic, public, and state library participation

•             Examination of potential funding mechanisms for startup and ongoing costs, i.e. LSTA or legislative requests

This is a quick, top of mind suggestion to approach, but I am very open to establishing a process and approach that is consistent with other stakeholders’ cultures and governance models.  Most importantly, I’m looking to start ongoing discussions with creative leaders who may share this vision and want to make progress together

All my best,

Teri

Teri Oaks Gallaway, Ph.D.

Executive Director

SCELC

[teri@scelc.org](mailto:teri@scelc.org)

Book a meeting with me at: <https://calendly.com/teri-o-g>