

Unified Library Management System (ULMS) report

Report to COLD, September 26, 2024

Christina Hennessey, Director (ULMS)

The ULMS Functional Committees have started a new academic year for 2024-2025 with new chairs and many new committee members. All committees will have had their first meeting by the time of this report (September 26) and will be sharing their goals for the year in the October 2024 report. The [ULMS Steering Committee](#) already met for the first time this year on [Monday, September 16](#) and is chaired by the director of the ULMS, Christina Hennessey (CSUCO), with Sacramento State's Amy Kautzman serving as liaison to COLD. The Steering Committee also includes the chair of each ULMS Functional Committee, two elected at-large members, and David Walker, Christopher Lee and Jessica Hartwigsen from the CSUCO.

Chancellor's Office

- We continue to host the [Technical Services Open Forum](#), a monthly presentation, training, and sharing meeting for CSU Technical Services staff. Attendance and participation has been high with 75-100 for each meeting.
- The CSU has been selected to be an early adopter/tester for many new features and products in the Ex Libris family. This gives us the opportunity to test and give input into features and bug fixes early in the product development process, and be ready for the rollout of new features in production with fewer surprises. The CSU has been involved in testing this summer/fall for: Consortial Configuration dashboard, BIBFRAME and linked data, New All Titles Search in Alma, and the AI Metadata Assistant (a cataloging tool). We continue to look for these opportunities for not only improving products we use every day, but for professional development for our faculty and staff.

ELUNA/eCAUG/IGeLU/I-SPIE

- The [ELUNA Annual Conference](#) was held in Minneapolis, Minnesota from May 13-17, 2024. The CSU had excellent representation at this conference, with 15 presenters at 18 sessions from 5 CSU campuses and the CO, and 26 attendees in all (from 9 campuses at the CO). For those not able to attend the conference in person, we held a [Technical Services Open Forum](#) on May 30, 2024 from 11am-noon to cover the main points from the conference. The ELUNA conference is not recorded and is not available online, but we gathered and organized copies of all the available presentations.
- [I-SPIE, the CSU resource sharing conference](#), was free and virtual this year and held from July 24 & 25, 2024. Recordings and presentations are available to all at the [conference website](#).

- The [IGeLU conference](#) at DGI Byen in Copenhagen, Denmark was held September 9-12, 2024. IGeLU is the international version of ELUNA and also has an annual in-person conference. The CSU had one presenter (Can Li/SFSU) at this conference. Just like with ELUNA, we had a [Technical Services Open Forum](#) on September 19, 2024 from 11am-noon to cover the main points from the conference and show screenshots of upcoming features. The IGeLU conference is recorded and as an attendee, I hope to have recordings to organize and share soon with all once I receive them.
- The [eCAUG Conference](#) (the regional California Ex Libris User Group), will be held in person October 24 – 25, 2024 at the CSU Chancellor's Office in Long Beach, California. In addition to all our CSU library colleagues, our UC, California community college, and other California Ex Libris library friends will be in attendance so we can share ideas with each other. The conference is free but space is limited so please encourage your faculty and staff to register as soon as possible.

ULMS committee membership & update

Reports in future months will include more detail on the goals and accomplishments of each committee, but as the committees just started for the year, this report will just have the membership of each committee. Thank you for your nominations for the ULMS committee members this spring, and in supporting their time working for the ULMS. We currently have 74 unique members in functional committees and other groups working to make the ULMS better and in sharing resources of time and money.

Over Summer 2024, I met with all outgoing chairs to get feedback on the ULMS functional committee structure, accomplishments and procedures, and to get ideas on how to improve the process and work of the committees. I also met with all the CO liaisons and incoming chairs to set clear expectations for their roles, and shared ideas and discussion for group goals.

Overall, the committees are following the Ex Libris roadmaps ([Alma](#), [Primo](#)) for new features that will impact campuses (including early access testing where available), sharing ideas for internal documentation through CSU-wide Canvas courses, and being aware of features and services that might incur an extra cost (in order to inform COLD leadership).

Another overall goal for the ULMS this year is to look at the current structure, which has six functional committees based on the original categories of the RFP from the mid-2010s. There are also several task forces. The Ex Libris products have changed quite a bit since then and it may make sense to combine some of the groups and/or make some task forces into committees. We welcome the input of all COLD into ideas to make the ULMS committee structure more efficient.

Members of each committee in ULMS:

Functional Committees:

Assessment & Analytics: Jung-Ah Lee: chair (SJSU), Shana Higgins (San Bernardino), Elizabeth Tibbitts (Chico), Ben Amata (Sacramento), Amanda Dagleish (San Marcos), Laura Worden (CSUCI), Christina Hennessey (CSUCO)

Discovery: Ken Herold: chair (CSULA), Julie Shen (CPP), Hannah Lee (CSUDH), Kristi Chavez (Bakersfield), Can Li (SFSU), Lauren Magnuson (San Marcos), David Walker (CSUCO)

ERM (Electronic Resource Management): Genesis Ramirez: chair (Bakersfield), Lucy Campbell: vice-chair (SDSU), Ya Wang (SFSU), Annie Sin (CPP), Greta Heng (SDSU); Christine Holmes (SJSU), Caitlin Wilhelm (CSULA), Jessica Hartwigsen (CSUCO)

Fulfillment: Linda Daguerre: chair (CPSLO), Oscar Rodriguez (Long Beach), Michael Condon (SJSU), Maria Amor (SDSU), Lisa Nguyen (East Bay), Daniel Cervantes (CSULA), Christopher Lee (CSUCO)

Resource Management: Corinne Ornelas: chair (Bakersfield), Hugo Wong: vice-chair (San Marcos), Bianca Baldonado (Bakersfield), Amy Rudberg (Northridge), Keri Prelitz (Fullerton), Michael Herrick (SFSU), Christina Hennessey (CSUCO)

Resource Sharing: Rosemary Farr: chair (Fullerton), Mark Stackpole (Maritime), Iman Mirza (Pomona), Melissa Duran (Northridge), Abby Wilson (SLO), Denise Holbrook (Humboldt), Christopher Lee (CSUCO)

ULMS Steering Committee: all functional chairs from above, CO reps (Christina Hennessey [chair], David Walker, Jessica Hartwigsen, Christopher Lee), at-large members (Wendy Vermeer/Fullerton, Erik Beck/Sacramento), and Amy Kautzman (Sacramento) as the COLD liaison to the ULMS.

Other task forces and groups:

Network Zone Management Group: Luiz Mendes (Northridge), Pam Anan (Pomona), Eva Sorrell (CSUSB), Kara Rogers (Sacramento)

Linked Data Task Force (this group will be splitting into two study groups in Fall 2024 but these are the members as of Spring 2024): Michael Herrick: chair (SFSU), Allison Bailund (SJSU), Greta Heng (SDSU), Nerissa Lindsey (SDSU), Yoko Okunishi (CSUDH), Chris Painter (Chico), Lisa Roberts (Sacramento), Kara Rogers (Sacramento), Eva Sorrell (CSUSB), Jill Strykowski (SJSU)

Acquisitions Task Force: Christina Hennessey: chair (CSUCO), April Porterfield (Sacramento), Catrina Mancha (CSUSB), Bernadette Humphrey (SJSU), Anthony Davis (Fullerton), Michelle Navarro (CPP), Jessica Hartwigsen (CSUCO)

Data Issues Task Force: Jill Strykowski: chair (SJSU), Christian Ward (Sacramento), Can Li (SFSU), Tim Fluhr (Chico), Corinne Ornelas (Bakersfield), Heather Cribbs (Northridge), Dolly Lopez (Fresno), Christina Hennessey (CSUCO)

Inclusive Description Task Force: Allison Bailund: chair (SDSU), Anamika Megwalu (SJSU), Julie Moore (Fresno), Yoko Okunishi (CSUDH), Kathleen Boyd (SDSU), Estella Inda (SJSU), Jen Mitchell (Fullerton), Kyle Tanaka (CPSLO), Kate Steffens (SJSU)

Normalization Rules Task Force: Christian Ward: chair (Sacramento), Michelle Navarro (CPP), Kristi Chavez (Bakersfield), Shilo Moreno (CSUDH), Bianca Baldonado (Bakersfield), Robin Guthrie (CSUMB), Ariell A. Lomax (Sacramento), Christina Hennessey (CSUCO)