

Default Report

ScholarWorks Discussion Framing

September 10, 2018 1:28 PM MDT

Q1 - From your perspective, what are the elements of a "successful" institutional repository?

From your perspective, what are the elements of a "successful" institutiona...

Ease of use for both those submitting items and those searching for items.

Easy to batch input; reflects campus scholarship; accepts majority of formats; includes altmetrics reports; faculty profiles available

Robust discovery mechanism, self upload, user friendly interface

* Usage by the faculty, staff, and students * Fulfilling University, departmental, and faculty needs (e.g., accreditation, reporting, collocation and preservation of essential materials)

User friendly - a well-designed user experience, including an intuitive search functionality with accurate recall Preservation minded - When items are ingested into the repository they undergo standard digital preservation measures (i.e. fixity checks, audit trails, LOCKSS protocol) Modular interface - Able to be adapted and changed based on technology updates Flexible - able to ingest all file types and metadata schema Open source - a good repository aligns with our commitment to open source technology but also relies on a large open source developer community, so a tool that has a big developer following but is also open Integration capabilities - inter-operability with other tools, code, APIs, etc. User profiles - integrated user profiles so that are faculty and students feel they have the ability to customize and own their own profiles, which in turn provides a sense of pride in the scholarship they have developed on campus Campus buy-in - a successful repository has the backing of the varying campus constituencies and its purpose is understood Harvestable metadata - No silo-ing of metadata, must be able to be harvested by bigger open repositories and search engines

Flexibility to support any file type Workflow support for open access publishing Ability to easily migrate data to and from the repository Value added features, such as researcher profiles, readership maps, PlumX integration, virtual local bookshelf Excellent search engine optimization Affordability Intuitive discovery tools

Interoperability with other campus systems, multimedia hosting & sharing, data hosting & sharing, user-friendly submission process, comprehensive reporting, research impact indicators

Robust, attractive, user-friendly UX, responsive and accessible design, lots of space, able to support a wide variety of media, easy to use and support. A clear path forward for upgrades and improvements. Excellent system support.

A successful institutional repository is organized so that faculty can easily add materials and also easily find materials already in the repository. It would overcome faculty concerns about making material available. It also would have minimal digitization issues.

User friendly Accessible over the web and on mobile devices Plenty of storage space provides templates for uploading content UI well organized and presentable Dependable (little or no downtime) Analytics; number of users, and type of user

Flexible to meet the diverse needs of faculty across all disciplines. Ease of use in preserving, accessing, and promoting the scholarly and creative output of the institution. The site must be attractive, professional, and functional. Price must be reasonable Support must be effective

An individual campus space for digital collections with the capacity to be shared that allows for easy access, security and use.

Stores, preserves and provides access to the entire corpus of research and creative output from a university, including journal articles, presentations, and raw data (when possible). Since it is clearly ambitious and aspirational to try to have *all* of this research and creative output in the IR, and since we will probably never have 100% compliance in this regard, I would say that a successful IR has at least 50% of the research output of its faculty represented in its IR. This too is aspirational, but at least it is a reachable goal. I would also add that a successful IR has less than 1% downtime, is discoverable through multiple paths, has full and accurate metadata, has an attractive and inviting splash page, and has a search interface that is "user friendly."

seamless access (from google, ULMS, URLs). nice interface, professional looking/operating. Ability to grow as we grow. Many types of data/info can be saved and accessed.

Vital to the mission of the campus; comprehensive and relevant collection (whatever it's scope), reliable and user-friendly access.

All in one functionality. Everything in for greater access.

1) Seamless usability and access 2) Structured like a discovery platform that is searchable with all sorts of elements "discovered" after a search 3) Compatible and universal enough so that upgrades and future expectations don't make it inoperable or needing major resources thrown its way.

1. Makes Open Access research from the institution available to the public. 2. Highlights, stores, and organizes research done at an institution 3. Provides a scholarship page for faculty to list their research 4. Provides research data storage 5. Offers good search engine optimization to improve discovery

Well supported (service 24/5, sufficient programming talent invested & overlapping in order to maintain & innovate), full features (customized editorial workflows, statistics for author and library, APIs, customizable and responsive UI, etc.), shared collection searching capable/optimized, and large community of users.

Available for new document ingest; configuration and protocols to allow faculty and students to submit their work into the IR (with confirmation/approval/cataloging by the library after submitted); recognizable name to all faculty at the institution

Q2 - From your perspective, what are the elements of a "successful" shared CSU

Libraries institutional repository?

From your perspective, what are the elements of a "successful" shared CSU L...

Ease in searching both individual institutions and the system as a whole, ability to work together to solve problems so we aren't reinventing the wheel, ability to opt-in to system-wide policies, guidelines, services.

All of the above, plus interoperability and cost savings

Robust discovery mechanism, self upload, user friendly interface, shared value system for metadata standards, standard format(s) for content, central group making decisions and implementing standards, librarian to coordinate with staff member developer

* Improved discovery of CSU work * Greater RSCA opportunities for the University community * Heightened exposure to those who are competing for and awarded systemwide grants/awards

Shared responsibility of server space, digital preservation processes, over-arching costs, metadata and object models. Also, shared documentation of workflows and best practices (especially if aiming to comply with Trusted Repository Audit & Checklist (TRAC) standards). Shared commitment to open source, open education, open journal models.

A full-featured system that provides at least the same functionality we currently have in Digital Commons, including the following: Flexibility to support any file type Workflow support for open access publishing Ability to easily migrate data to and from the repository Value added features, such as researcher profiles, readership maps, PlumX integration, virtual local bookshelf Excellent search engine optimization Affordability Intuitive discovery tools In addition, a CSU repository has to be sufficiently staffed to provide prompt service to libraries, continue product R&D, manage upgrades and migrations, provide training and consulting, etc.

All of the above, plus high standard of content quality.

Participation from as many CSU Libraries as possible, ensuring it is seen as the de facto IR of the CSU Libraries.

It would incorporate the above elements - there probably are more - but also provide consistency .

Same as above Plus, having all content accessible by all CSU libraries Analytics

Same as above but must include necessary scalability to meet the needs of all CSUs

The same.

All of the above, with all 23 campuses on the same platform. In addition, there would be clear communication among the campuses and the Chancellor's Office about updates, downtimes, and troubleshooting assistance.

All of the above

Achieves economies of scale in cost; builds on shared expertise

1) Searchable and discoverable across the CSUs 2) Faculty and campus researchers can take advantage of the profiles and knowledgebase

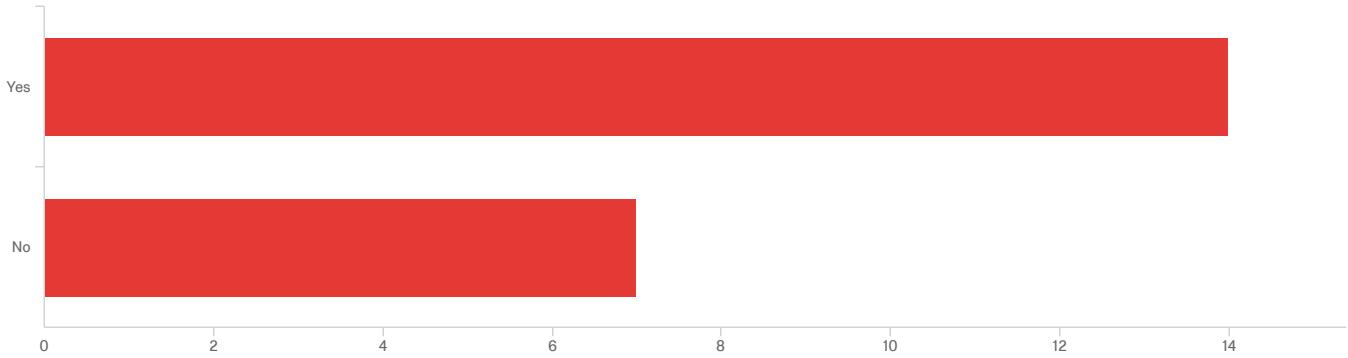
Provides all of the above for CSU institutions. I'm on the fence about whether the CSU as a collective needs a place to promote the research done at all CSU campuses.

Strong team(s) of library IT interested and committed, working well and alongside scholarly communications and metadata/discovery folks. Broad interest, awareness, and commitment to CSU IR, including faculty and student interest. Strong brand and outreach.

Same as above with strong branding and promotional efforts to assure the President, Provost, and faculty at each institution know about the IR and have had a positive experience using it.

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Q3 - Are you currently waiting for your ScholarWorks instance to be migrated from DSpace to Samvera?

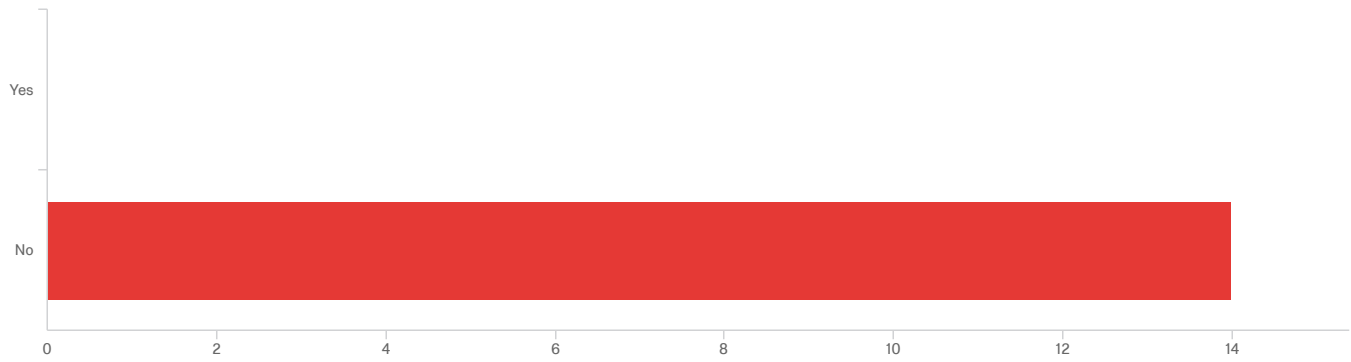


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you currently waiting for your ScholarWorks instance to be migrated from DSpace to Samvera?	1.00	2.00	1.33	0.47	0.22	21

#	Field	Choice Count
1	Yes	66.67% 14
2	No	33.33% 7
		21

Showing Rows: 1 - 3 Of 3

Q4 - Have you been given a timeline for your migration?

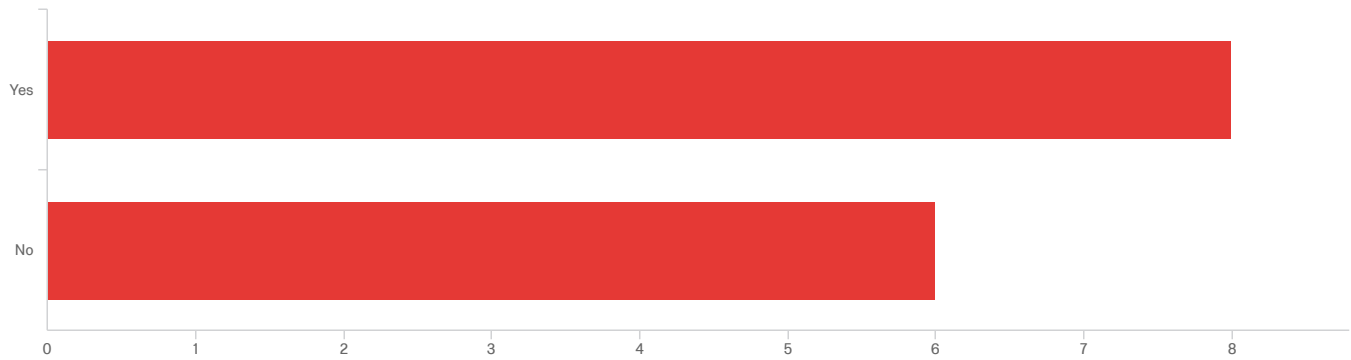


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Have you been given a timeline for your migration?	2.00	2.00	2.00	0.00	0.00	14

#	Field	Choice Count
1	Yes	0.00% 0
2	No	100.00% 14
		14

Showing Rows: 1 - 3 Of 3

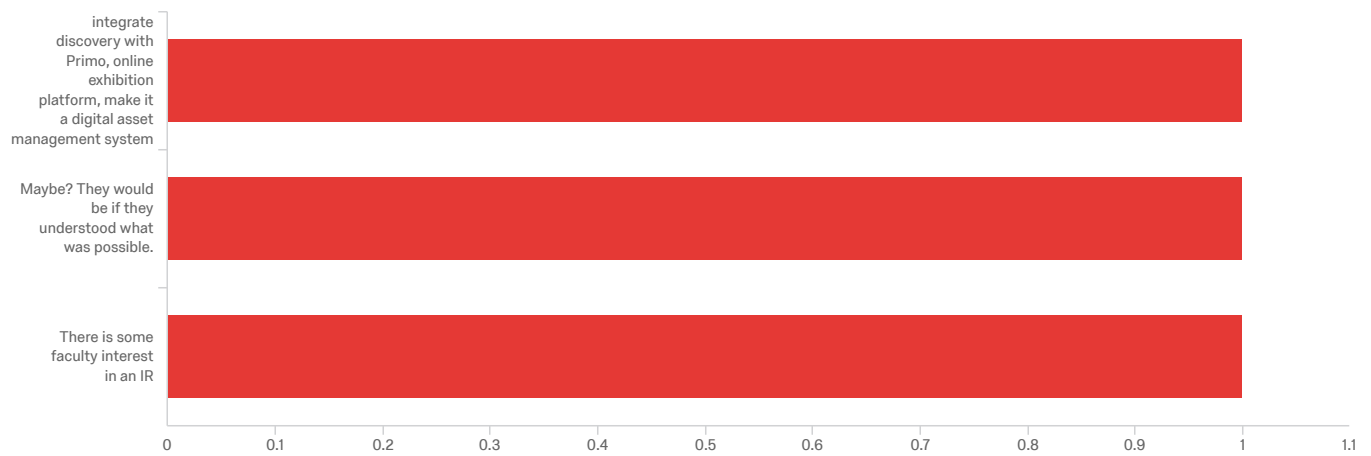
Q14 - Is your campus waiting for the library to implement services that require Samvera?




#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Is your campus waiting for the library to implement services that require Samvera? - Selected Choice	5.00	6.00	5.43	0.49	0.24	14

#	Field	Choice Count
1	Yes	57.14% 8
2	No	42.86% 6
		14

Showing Rows: 1 - 3 Of 3




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#	Field	Choice Count
1	integrate discovery with Primo, online exhibition platform, make it a digital asset management system	33.33% 1
2	Maybe? They would be if they understood what was possible.	33.33% 1
3	There is some faculty interest in an IR	33.33% 1

3

Showing Rows: 1 - 4 Of 4

Q5 - What direct costs are you investing in the technical development and maintenance of your DSpace instance (e.g., staff time estimate)?

What direct costs are you investing in the technical development and mainte...

none direct, but there are things we are holding on until the new platform

\$30,438

We currently have one FTE who is a full time repository specialist who is focused on ingest processes, accessibility compliance, and user services. We currently have another part-time (20 hours a week) employee funded through a grant ending in June 2019. They assist the repository specialist with most duties. We are lacking an in-house Ruby on Rails or Samvera programmer/developer but we do have an in-house web administrator who will spend a small percentage of time with interface customization.

\$0

Not sure

\$5,000 per month.

minimal. Can't answer, but minimal

.05 FTE

No clear idea

1) Sending to staff to two long distance Samvera conferences 2) Need to hire a temp pt programmer who knows Ruby on Rails 3) Paying for the services of an outside IT company to assist with the Ruby on Rails training and services

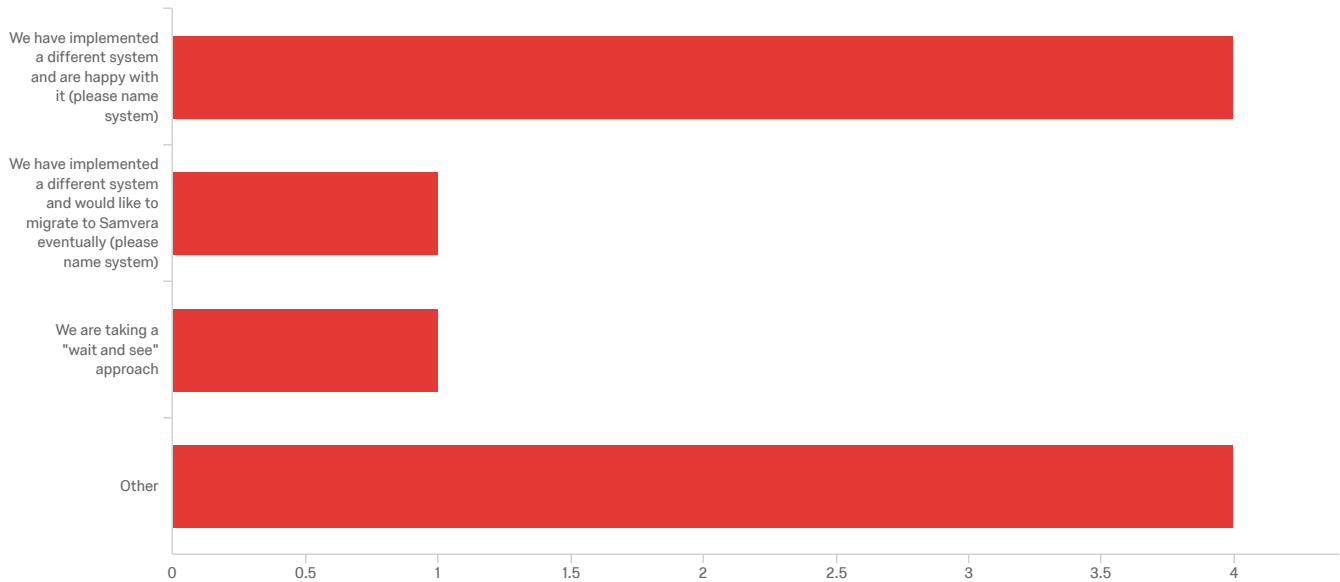
None

Minimal staff time since we are using Digital Commons. Once Samvera is implemented, we want to mirror Digital Commons with Samvera.

Just hired an institutional repository librarian who is cooling her heels because we don't have a Samvera instance to populate.

Q6 - What is/are the reason(s) you are not currently waiting for your ScholarWorks

instance to be migrated from DSpace to Samvera? (select as many as applicable)



#	Field	Choice Count
1	We have implemented a different system and are happy with it (please name system)	40.00% 4
2	We have implemented a different system and would like to migrate to Samvera eventually (please name system)	10.00% 1
3	We are taking a "wait and see" approach	10.00% 1
4	Other	40.00% 4
		10

Showing Rows: 1 - 5 Of 5

We have implemented a different system and are happy with it (please name s...

We have implemented a different system and are happy with it (please name s...

bepress' Digital Commons

DigitalCommons

BePress

Islandora

Showing records 1 - 4 of 4

We have implemented a different system and would like to migrate to Samvera...

We have implemented a different system and would like to migrate to Samvera...

bepress' Digital Commons

Showing records 1 - 1 of 1

Other

Other

Migration would be dependent upon equivalent/superior functionality from the ScholarWorks instance

We use Digital Commons

We are waiting for the CO to migrate our data to Samvera

We were never on DSpace. ScholarWorks, using Samvera, will be the first instance. We anxiously await its implementaton

Showing records 1 - 4 of 4

Q7 - What direct costs are you investing in the technical development and maintenance of your institutional repository (e.g., vendor contract, staff time estimate)?

What direct costs are you investing in the technical development and mainte...

Vendor contract, dedicated IR coordinator, and scholarly communications librarian. In the overall area of scholarly communications, we also have a data services librarian and a research impact librarian

.03 FTE, perhaps.

Vendor contract: \$32,000/year and 0.5FTE for regular upgrades and maintenance.

\$33,000/year

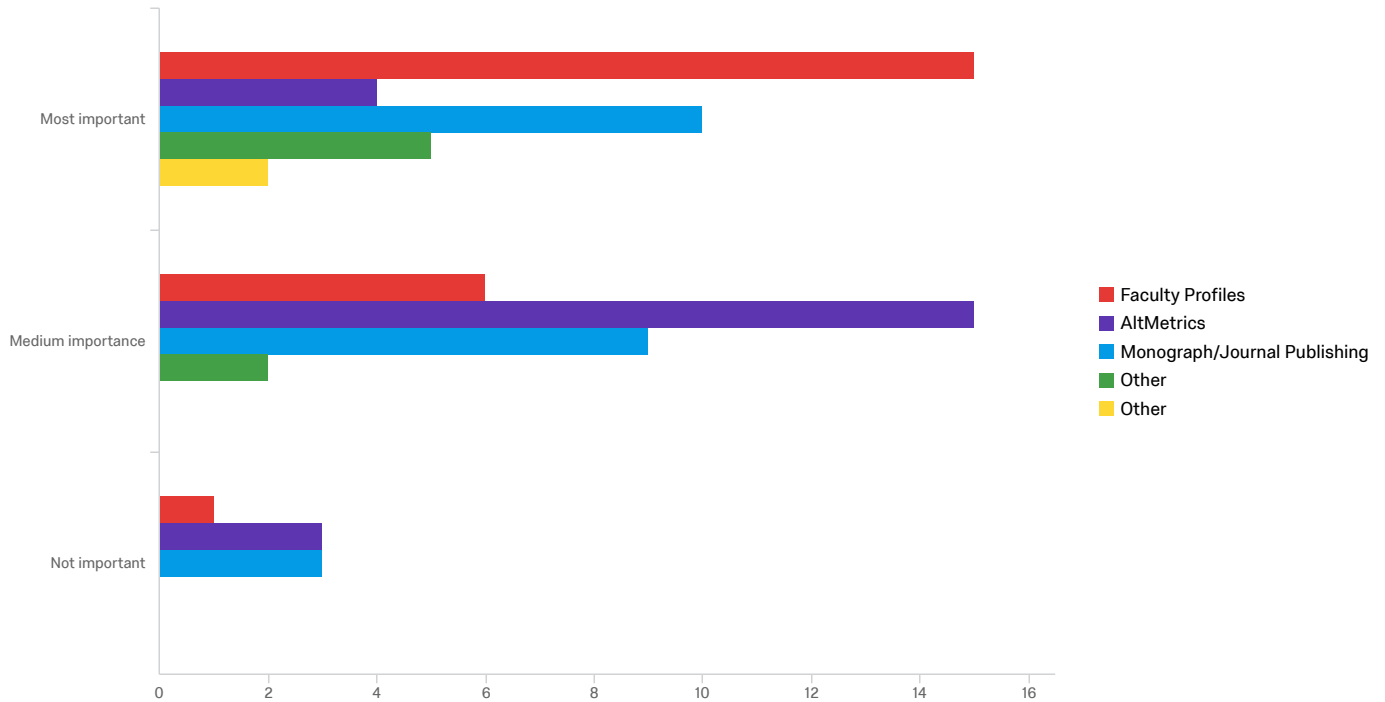
Most of the expenses have been related to migration from DSpace and related issues. We were not satisfied with our initial migration vendor and have switched to another provider. We have contributed approximately 1.5 FTE to assist with the migration and customize the system for our needs during the last year. We are now scaling back this support as we move forward in a pilot effort with selected faculty.

Staff time estimated at \$20,000

We are investing approx 35 hours/week preparing masters theses for when the new ScholarWorks is launched.

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Q8 - What ancillary services to the institutional repository are the most important to you at this time?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Faculty Profiles	1.00	3.00	1.36	0.57	0.32	22
2	AltMetrics	1.00	3.00	1.95	0.56	0.32	22
3	Monograph/Journal Publishing	1.00	3.00	1.68	0.70	0.49	22
4	Other	1.00	2.00	1.29	0.45	0.20	7
5	Other	1.00	1.00	1.00	0.00	0.00	2

#	Field	Most important	Medium importance	Not important	Total
1	Faculty Profiles	68.18% 15	27.27% 6	4.55% 1	22
2	AltMetrics	18.18% 4	68.18% 15	13.64% 3	22
3	Monograph/Journal Publishing	45.45% 10	40.91% 9	13.64% 3	22
4	Other	71.43% 5	28.57% 2	0.00% 0	7

5 Other

100.00% 2

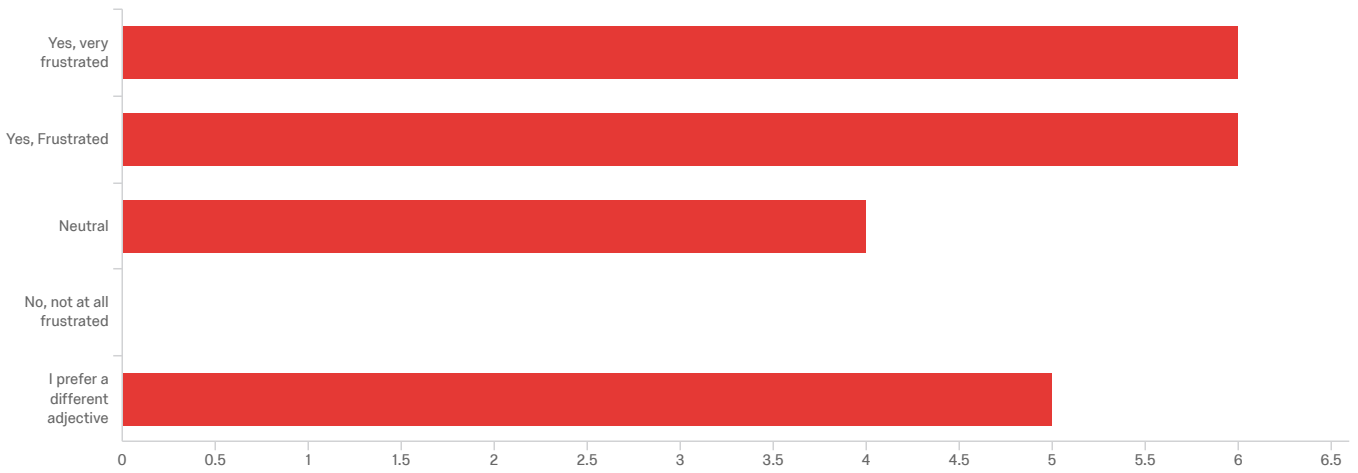
0.00% 0

0.00% 0

2

Showing Rows: 1 - 5 Of 5

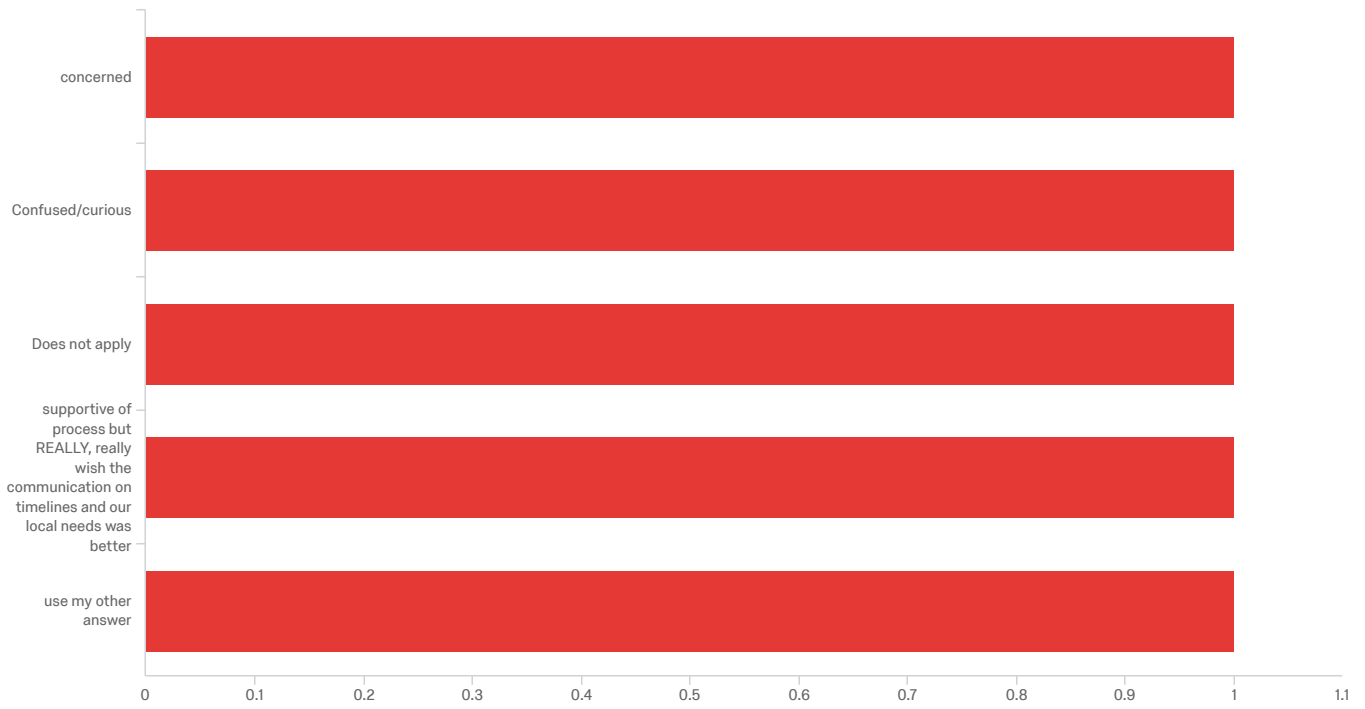
Q9 - Are you frustrated with the current state of the Samvera migration?




#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you frustrated with the current state of the Samvera migration? - Selected Choice	1.00	5.00	2.62	1.50	2.24	21

#	Field	Choice Count
1	Yes, very frustrated	28.57% 6
2	Yes, Frustrated	28.57% 6
3	Neutral	19.05% 4
4	No, not at all frustrated	0.00% 0
5	I prefer a different adjective	23.81% 5
		21

Showing Rows: 1 - 6 Of 6




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#	Field	Choice Count
1	concerned	20.00% 1
2	Confused/curious	20.00% 1
3	Does not apply	20.00% 1
4	supportive of process but REALLY, really wish the communication on timelines and our local needs was better	20.00% 1
5	use my other answer	20.00% 1

5

Showing Rows: 1 - 6 Of 6

Q10 - What would most improve your level of frustration with the current state of the Samvera migration?

What would most improve your level of frustration with the current state of...

I don't feel frustrated with the migration, but we are eager to be on the new system as soon as possible, because we are frustrated with our old, non-DSpace, IR system.

Regular communication and explanations for delays; an overview of the big picture

Communication, clear timeline. Explain roadblocks to migration and how to address. Funding to support development.

Some idea of timeline, priorities, and an overall vision for the project

Knowing there are more people on staff at the CO to help with the development of the shared instance, but also to help campuses one-on-one with the implementation of their own instance. Also, more education and communication on what is needed from our campus as we move forward and how we can help.

I know very little about the current state of the Samvera migration. I would like to know more, as I am hoping to migrate to a CSU wide system at some point in the future, should the Samvera solution deliver capabilities equal to what DigitalCommons offers.

A clear timeline and a commitment from the CO.

Some indication that we can be confident that the migration actually will take place in our lifetime. Seriously would like to have a secure timeline that actually appears to be followed.

NA

Completion of the migration so we can move on with our digital initiatives

More and better communication from the C.O.

I filled all of this out already. For some reason I did not get the first page of questions with my first go round.

Array

Realistic timeline for migration from Dspace

I understand the issues that have prevented our implementation to Samvera. However, since our library is not migrating, but actually bringing up the first campus IR, we are anxious to move forward. It is hard for me to advocate for additional funding toward the IR when I don't have anything to demonstrate.

Understanding better why Kevin is not receiving support for a timeline. He seems beset with other projects assigned to him and not able to focus on Samvera

The CO establishes a final and realistic deadline. If we can't meet it then the Chancellor's office explores other options and supports campuses that have invested resources in anticipation of the Samvera migration.

Better communication about the status of the migration. A willingness of COLD to consider non-Open Source solutions or a willingness of COLD to consider collective investment in any solution -- open source or not. We've been trying to make the current approach to the CSU IR work for 10 years. It hasn't worked yet, and, I don't know why we expect that things will improve if we just keep on doing what we have been doing unsuccessfully for the last ten years. The problem is that Open Source seems to be a great cheap solution. Because we don't have to pay a vendor for the software, we think that we can get by with one person working on it in the CO and campuses essentially get it for free. If a good IR really is a priority for us, we'll have to invest in it. We are not going to get it for free. B/c the "free" IR provided by the CO never has worked very well, most of the campuses that are serious about an IR have invested on their own by going with BePress. Maybe, an approach is to make the CO kind of a vendor on this. The campuses that want to use ScholarWorks as their IR would pay the CO for it based on a published price schedule so that the CO has the resources to get things done, and also has the motivation of responding to customer needs for fear of losing their customers to alternative IR providers. The goal would be that the CO, by using Open Source software, could provide a cheaper and better solution than any external vendor. Thus, most campuses would naturally choose it as the best way to meet local needs.

Because we use Digital Commons, little to no frustration, however, it would be great to leverage Samvera for digital images.

Deadlines for migration that do not slip repeatedly. Ability to "unfreeze" DSPACE so we can ingest new collections and content (and process/describe it) while we await the Samvera instance.

Showing records 1 - 20 of 20

Q12 - What else should I know about your ScholarWorks experience or expectations

before we discuss this as a group at our September COLD meeting?

What else should I know about your ScholarWorks experience or expectations...

I was unable to give a staff time estimate, because we are migrating from a non-DSpace repository, and I am still waiting to hear back from our previous vendor on a question that will impact our staff-time investment for migration.

Need more robust participation by CO. Is there a need for more support to move forward?

Migration from bepress' Digital Commons is dependent on equivalent or superior functionality in a Samvera instance.

This project is of great importance to our particular campus. Though DSpace has served us well we want to engage more heavily with faculty with things like scholarly communication, publishing, digital humanities, data curation, etc., and it is difficult to propose these endeavors while in migration limbo. I do appreciate the level of transparency and commitment from the developers at the Chancellor's Office, but I do think more help (in the form of more staff) is needed in order to see this important project to fruition. Working with Samvera and finalizing this at the consortia level will be a huge advancement for the CSU and will show our commitment to open source tools as well as dynamic scholarly communication.

I have noted in the past that when ScholarWorks functions at the level of Digital Commons I would consider migrating to the CSU product.

I support the adoption of a CSU wide IR platform, but I am wondering if the CO can support the development and implementation of an open-source platform such as Samvera. Maybe we should take the same approach as we used for the Alma implementation and investigate other solutions beyond Samvera?

The Scholarworks dilemma is that we are reliant on one CO employee to make it happen, given our model where the CO "owns" Scholarworks. They don't want outside help but they don't have the resources to deploy Samvera. Be aware this could be our future with the ULMS -- we could need the CO support and yet not get it.

Not much - all I know is that the people in my operation that are dealing with this tell me they are very frustrated.

I did not expect the Samvera migration to happen in a timely manner. Projects at the CO seem to take more time than expected. This has been my experience over the years.

There seems to have been a lack of communication regarding our migration schedule

see other form

Our current version of Dspace is awful. I haven't put the staff time into updating an end of life product as we were told the Samvera rollout was close. Now we're two years later and still have an ugly interface with no resolution in sight. We have a strong need for the IR, in line with ScholCom requests. We've been promising as we've been promised but need is building

We're ready to go. We have always used the IR as a place for archives, images, all digital work. We need to migrate to maintain our collections.

Jen's message indicated that she wanted to hear from deans. Thus, this is purely my opinion. I am sure that employees here that work on ScholarWorks have different ideas.

I am positively looking forward to ScholarWorks (Samvera), but I don't understand what progress it is making and what it needs to be more effectively implemented.

Been waiting a long time. Campus is ready to input new content. Hired new person. Ready to go. Want to go. Frustrated that we can't go.

Q11 - Name/Campus:

Name/Campus:

Long Beach

Jen Fabbi/San Marcos

Debbie Masters, San Francisco

San Jose State University

Alyssa Loera - Cal Poly Pomona

Frank Wojcik, Monterey Bay

Adriana Popescu / Cal Poly SLO

Karen S. / SSU

Emily Bonney/CSU Fullerton

CSUSB

Patrick McCarthy San Diego

Bakersfield

Mark Stover, Northridge

kautzman/sac

kautzman/Sacramento

Maritime

Stephanie Brasley

Channel Islands

Del Hornbuckle/Fresno State

John/East Bay

Cyril Oberlander, HSU

Chico

End of Report