



## The Year of Primo

- Focus to-date has mostly been on Alma
- Document & describe our issues for Ex Libris
- Work with them to identify improvements
  - Configurations
  - Customizations
  - Vendor enhancements

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## Primo pain points

1. FRBR
2. Relevancy of results
3. CSU+ / ILL request options
4. Availability display
5. UX improvements

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## 1. FRBR

- Turned off in June
- Unfortunately, more trouble than it was worth
  - Problematic workset grouping
  - Usability of having to click into workset groups
- Just simpler, more straight-forward

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4. MULTIPLE VERSIONS  
**Historical archaeology** / Charles E. Orser, Jr., Brian M. Fagan.  
 Charles E Orser ; Brian M Fagan  
 12 versions of this record exist. See all versions >

5. BOOK  
**Historical archaeology** / edited by Martin Hall and Stephen W. Silliman.  
 Martin Hall 1952.; Stephen W. Silliman 1971.  
 Malden, MA ; Oxford : Blackwell Pub. ; 2006  
 Use Get It to Request and other locations >

6. JOURNAL  
**Australasian historical archaeology** (Online)  
 Australasian Society for Historical Archaeology.  
 Annual. Vol. 10 (1992) ; Sydney NSW, Australia : Australasian Society for Historical Archaeology ; ©1994  
 Online access >

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1. MULTIPLE VERSIONS  
**Moby-Dick** / Herman Melville ; edited by Hershel Parker, Harrison Hayford  
 ; pictorial materials prepared by John B. Putnam.  
 Herman Melville 1819-1891. ; Hershel Parker; Harrison Hayford  
 94 versions of this record exist. See all versions >

2. REFERENCE ENTRY  
**Moby-Dick, or the Whale** (1851)  
 Bezanson, Walter E.  
 Encyclopedia of American Literature of the Sea and Great Lakes  
 Online Access >

3. ARTICLE  
**Moby Dick**  
 Melville, Herman  
 Бесок - литература и други умения, 2012, Issue 82  
 Online Access >

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## 2. Relevancy of results

- Known item searching: [Curious George](#) | [Harry Potter](#)
- Topical searches

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## 2. Relevancy of results (plans)

- Ex Libris eager to analyze and assist
  - Need to thoroughly document problems
- Configuration changes
  - Relevance boosting settings
  - Newspaper search
- Address any indexing issues
- Best practices for Primo Central collection activation

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## 3. CSU+ / ILL request options

- Currently optimized for more complex use cases
- Expects user to login
- Default labels are jargon-y
- e.g., [Harry Potter prisoner](#)

## 4. Availability display

- Also optimized for more complex use cases

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## 3. & 4. Availability & Requests (plans)

- Exhaust configuration options
  - Labels easily changed
- Develop our own menu
  - Task force formed
  - Prototype something early in the Fall
  - Integrate into Primo Sandbox
  - Test and enhance from there

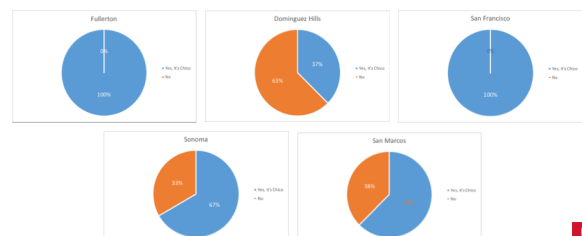
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## 5. UX issues

- Encompasses many of the above issues
- Other miscellaneous

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Were you able to tell which CSU owns a copy of "The Hat Party"?



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1 REFERENCE ENTRY  
**Hat Party**  
 2005  
 Chambers Dictionary of World History  
 Full text available >

2 BOOK  
**The Hat party**  
 Dirk Feenstra  
 1989  
 Check holdings >

3 BOOK  
**The Cat in the Hat knows a lot about Christmas!**  
 Tish Rabe  
 ©2013  
 Check holdings >

4 BOOK  
**The hat-shaking dance, and other tales from the Gold Coast**  
 Harold Courlander 1920-1996  
 1957  
 Available at Main Library Children's Books 4th Floor [398.266 .C863hd .J] >

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If you found "The Hat Party" are you able to request it from another library?

Campus	Yes	No	Not Requested
Fullerton	71%	29%	0%
Dominguez Hills	87%	13%	0%
San Francisco	62%	38%	0%
Sonoma	64%	36%	0%
San Marcos	62%	38%	0%

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Can you find a copy of the article "Stress During Residency Training"?

Campus	Yes	No	Not Requested
Fullerton	20%	80%	0%
Dominguez Hills	62%	38%	0%
San Francisco	100%	0%	0%
Sonoma	50%	50%	0%
San Marcos	87%	13%	0%

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**Recommendations**

- Enable CSU scope by default
- Enable full Primo Central results by default
- Modify labels so that it makes more sense to users
- Think about newspapers scope

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**Challenges / opportunities**

- What can we do vs. what Ex Libris / Proquest must do?
- Local preferences vs. best practices
- Discovery issues cut across multiple areas
- Will require
  - Strong leadership
  - Regular communication with Ex Libris
  - Experimentation

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